



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma
Shahdara, Delhi-11003
Phone: 32978140 Fax: 2238488
E-mail: cgrfbyp@hotmai.com
Secty Gen. 8/2003

C A No. Applied for
Complaint No. 332/2025

In the matter of:

Mohd IsaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Nishikant Ray, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 29th January, 2026

Date of Order: 06th February, 2026

Order Pronounced By:- Mr. S. R. Khan, Member (Technical)

1. The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007731294 at premises no. 2665, Block-T, Ground Floor, Pvt Shop No. 1, Gali No.3, Ajmal Khan Road, Beadon Pura, Karol Bagh, Delhi-110005. It is also his case that OP rejected his application for new connection on the grounds of "Required ESS Space (more than 2000 sq. mtr.), address in MCD objection list, already meter exists- 55210515 and shop pertain between 2 buildings".

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CGRF (BYPL)

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The complainant also stated that the two buildings are adjacent in which, one is constructed till the third floor belongs to other person which is booked under unauthorized construction by MCD in 2023. He is the owner of second building which is constructed up to the second floor.

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection at premises no. 2665, Block-T, Ground Floor, Pvt Shop No. 1, Gali No.3, Ajmal Khan Road, Beadon Pura, Karol Bagh, Delhi-110005 vide request no. 8007731294.

Reply further submitted that according to the site inspection report dated 08.07.2025 there is certain deficiencies on the applied premises.

- a. No-Objection certificate from the MCD or Completion or occupancy certificate is required.
- b. A connection already exists with meter number 55210515 at premises.

It is further submitted that the space for installation of an Election Sub-Station is required as the entire building is more than 2000 sq. meters. It is further stated that the complainant has furnished a General Power of Attorney dated 05.02.2020, Will dated 05.02.2020, and a possession Letter and the aforesaid documents are not registered in accordance with the Registration Act, 1908.

3. The complainant in its rejoinder refuted the allegations made by the respondent in its reply. It is submitted that there are two buildings with same number 2665; both the buildings are not connected to each other. That the applied building is construction from Ground to Second Floor and the other building is constructed upto Third Floor and the same is booked by MCD. It is further stated that the meter 55210515 was disconnected in the year 2022 but the meter is still installed in the shop.

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During the hearing, OP stated that the MCD objection does not sustain now after the judgment of Hon'ble High Court of Delhi. There is a pending bill against CA No. 100490589, which the complainant has to clear for release of new electricity connection and the complainant agreed to same.

4. Regarding OP's objection for MCD booking, in this regard the recent Judgment of Hon'ble Delhi High Court vide order no. W.P. (c) 7618/2023 & CM appl. 29530/2023, CM Appl. 70837/2025 dated 13.11.2025 has held as under

"19. Thus, considering the detailed discussion hereinabove, this Court is of the view that there is no impediment with the petitioner company to grant or continue with electricity connection in the premises, where such premises are booked for unauthorized construction. However, as and when MCD takes any coercive action against such properties, which are booked for unauthorized construction, the MCD shall duly intimate the concerned electricity companies, in that regard.

20. The electricity company shall be free to disconnect the electricity connection, as and when such request or direction is given by the MCD, at the time of taking action against the unauthorized construction in the properties in question.

5. The Government of National Capital Territory of Delhi (Department of Power) vide their circular no. E.11/2025/Power/7091-97 dated 17.11.2025 also directed DISCOMs to not to deny or discontinue electricity supply in premises merely because the property is booked for unauthorized construction.

To disconnect electricity only upon receiving formal intimation from MCD at the time of demolition/sealing action.

Therefore, MCD objection raised by OP is set aside

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6. Regarding ESS space objection, neither of the parties argued on the same point, in the absence of any argument upon the same, the benefit of doubt goes in the favour of the complainant.

7. Since the objections of OP for release of new electricity connection were pending dues and MCD objection. Regarding, the pending dues objection the complainant before Forum stated that he is ready to clear all the outstanding dues and regarding MCD objection same is also clear above, therefore, we don't find any hurdle in releasing the new electricity connection as applied for by the complainant.

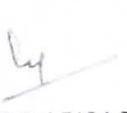
ORDER

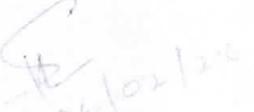
The complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007731294 at premises no. 2665, Block-T, Ground Floor, Pvt Shop No. 1, Gali No.3, Ajmal Khan Road, Beadon Pura, Karol Bagh, Delhi-110005 after completion of other commercial formalities as per DERC Regulations 2017.

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

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CGRF (BYPL)